

**Title:** Winterbourne View Action Plan

**Wards Affected:** All **On:** 19 September 2013

**To:** Health and Wellbeing Board

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## **1. Purpose**

- 1.1 To provide the Health and Wellbeing Board with an update on progress being made in relation to the jointly agreed action plan for Winterbourne View.
- 1.2 There is a master copy of actions which have been agreed by each of the organisations involved: Torbay Council, South Devon & Torbay CCG; Torbay & Southern Devon Health & Care Trust. A Winterbourne View Steering Group meets quarterly to review this plan (which also includes the Joint Commissioner for Devon County Council and NEW Devon CCG) with individual organisation responsible for progressing their own actions and in-house governance on a more regular basis.

## **2. Recommendation**

- 2.1 That the report be noted as update in relation to implementing the recommendations coming from the Winterbourne View concordat.

## **3. Themes**

- 3.1 The key themes and planned actions have been summarised below

### **Commissioner:**

1. Care market which meets the complex needs of individuals; in terms of their housing need, support and care.
2. Rapid response and crisis services which can respond and access to specialist expertise in to continue to support people in more appropriate community settings.

3. Strengthen links between acute and primary care to reduce inequalities in healthcare access.
4. Specifications will be reviewed and provider performance monitored to ensure improvements in provision is maintained and evidence of quality of reviews.
5. Overarching Learning Disability Strategy with local implementation plan to address gaps in delivery identified through the self assessment process and inform the Market Position statement.
6. Review of Learning Disability Partnership Board with establishment of a health subgroup.
7. Commissioning protocols for dealing with Ordinary Residence issues and rebasing exercise for movement of specialist commissioning funded placements.

### **Providers:**

1. Actively review and make regular contact with individuals to plan for their repatriation to their home area or to the least restrictive environment as appropriate to meet their specific needs.
2. Care management processes and specialist health services are equipped to manage and plan for individuals returning from out of area and to avoid whenever possible any more people being placed outside of their home area.
3. Workforce skills assessment and development
4. Initiate transitional working early so that adult and children services are planning together for future needs, in particular those with complex needs and challenge behaviours.
5. Take positive steps in making Torbay a safer place to live by working closely with partners especially the Police
6. Improve the experience of the service user and their family throughout safeguarding adult procedures, with a focus on candour and transparency and enabling full participation.
7. Quality of provision

## **4. Monitoring Our Position**

- 4.1 We have agreed to implement the pathway approach and use of the 'Seven Step' model' created by NEW Devon CCG (Appendix 1) which will be used by care managers and commissioner to help progress the person from institutional care and monitor the performance of services responsible and provide an understanding of our position.
- 4.2 Each month we are monitoring the people on our register to see how we have progressed against the pathway.